

ROWENTA INTERNATIONAL LIMITED GUARANTEE

 : www.rowenta.com

This product is repairable by ROWENTA, during and after the guarantee period.

Accessories, consumables and end-user replaceable parts can be purchased, if locally available, as described on the ROWENTA internet site www.rowenta.com

The Guarantee*

ROWENTA guarantees this product against any manufacturing defect in materials or workmanship during the guarantee period within those countries*** as stated in the attached country list, starting from the initial date of purchase or delivery date.

The international manufacturer's guarantee covers all costs related to restoring the proven defective product so that it conforms to its original specifications, through the repair or replacement of any defective part and the necessary labor. At ROWENTA's choice, an equivalent or superior replacement product may be provided instead of repairing a defective product. ROWENTA's sole obligation and your exclusive resolution under this guarantee are limited to such repair or replacement.

Conditions & Exclusions

ROWENTA shall not be obliged to repair or replace any product which is not accompanied by a valid proof of purchase. The product can be taken directly in person or must be adequately packaged and returned, by recorded delivery (or equivalent method of postage), to a ROWENTA authorised service centre. Full address details for each country's authorised service centers are listed on ROWENTA website (www.rowenta.com) or by calling the appropriate consumer Service centre set out in the attached country list. In order to offer the best possible after-sales service and constantly improve customer satisfaction, ROWENTA may send a satisfaction survey to all customers who have had their product repaired or exchanged in a ROWENTA authorised service centre.

This guarantee applies only for products purchased and used for domestic purposes and will not cover any damage which occurs as a result of misuse, negligence, failure to follow ROWENTA instructions, or a modification or unauthorised repair of the product, faulty packaging by the owner or mishandling by any carrier. It also does not cover normal wear and tear, maintenance or replacement of consumable parts, or the following:

- using the wrong type of water or consumable
- damages or poor results specifically due to wrong voltage or frequency as stamped on the product ID or specification
- scaling (any de-scaling must be carried out according to the instructions for use)
- accidents including fire, flood, etc
- mechanical damages, overloading
- ingress of water, dust or insects into the product (excluding appliances with features specifically designed for insects)
- damage to any glass or porcelain ware in the product
- professional or commercial use
- damage as a result of lightning or power surges

Consumer Statutory Rights

This international ROWENTA guarantee does not affect the Statutory Rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the product. This guarantee gives a consumer specific legal rights, and the consumer may also have other legal rights which vary from State to State or Country to Country. The consumer may assert any such rights at his sole discretion.

**** *Where a product purchased in one listed country and then used in another listed country, the international ROWENTA guarantee duration is the one in the country of usage, even if the product was purchased in a listed country with different guarantee duration. The repair process may require a longer time if the product is not locally sold by ROWENTA. If the product is not repairable in the new country, the international ROWENTA guarantee is limited to a replacement by a similar or alternative product at similar cost, where possible.**

***For Australia only:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please keep this document for your reference should you wish to make a claim under the guarantee.

ROWENTA INTERNATIONAL GUARANTEE: COUNTRY LIST
SMALL HOUSEHOLD APPLIANCES

www.rowenta.com

			
ARGENTINA	0800-122-2732	2 años 2 years	GRUPE SEB ARGENTINA S.A. Billinghurst 1833 3° C1425DTK Capital Federal Buenos Aires
ՀԱՅԱՍՏԱՆ ARMENIA	010 55-76-07	2 տարի 2 years	«SEB Ուկրաինիա խումբ» ընկերություն Խարկովի խճուղի, 201-203, 3-րդ հարկ Կիև, 02121 Ուկրաինա 2 տարի
AUSTRALIA	1300307824	2 years	Groupe SEB Australia PO Box 404 North Ryde, NSW, 1670
ÖSTERREICH AUSTRIA	01 890 3476	2 Jahre 2 years	GRUPE SEB DEUTSCHLAND GmbH Theodor-Stern-Kai 1 60596 Frankfurt
البحرين BAHRAIN	17291537	1 year	www.rowenta.com
БЕЛАРУСЬ BELARUS	017 2239290	2 года 2 years	ЗАО «Группа СЕБ-Восток», 125171, Москва, Ленинградское шоссе, д. 16А, стр. 3
BELGIQUE BELGIE BELGIUM	070 23 31 59	2 ans 2 jaar 2 years	GRUPE SEB BELGIUM SA NV 25 avenue de l'Espérance - ZI 6220 Fleurus
BOSNA I HERCEGOVINA	Info-linija za potrošače 033 551 220	2 godine 2 years	SEB Developpement Predstavništvo u BiH Valtera Perića 6/I 71000 Sarajevo
BRASIL BRAZIL	11 2915-4400	1 ano 1 year	Seb Comercial gAv Jornalista Roberto Marinho, 85, 19º andar 04576 – 010 São Paulo - SP
БЪЛГАРИЯ BULGARIA	0700 10 330	2 години 2 years	Груп Себ България ЕООД бул. България 58 С, ет 9, офис 30 1680 София
CANADA	1-800-418-3325	1 an 1 year	Groupe SEB Canada Inc. 36 Newmill Gate, Unit 2 Scarborough, ON M1V 0E2
CHILE	02 2 884 46 06	2 años 2 years	GRUPE SEB CHILE Comercial Ltda Av. Providencia, 2331, piso 5, oficina 501 Santiago
COLOMBIA	018000520022	2 años 2 years	GRUPE SEB COLOMBIA Apartado Aereo 172, Kilometro 1 Via Zipaquirá, Cajica Cundinamarca
HRVATSKA CROATIA	01 30 15 294	2 godine 2 years	SEB mku & p d.o.o. Sarajevska 29, 10000 Zagreb
ČESKÁ REPUBLIKA CZECH REPUBLIC	731 010 111	2 roky 2 years	Groupe SEB ČR s.r.o. Futurama Business Park (budova A) Sokolovská 651/136a 186 00 Praha 8
DANMARK DENMARK	44 66 31 55	2 år 2 years	GRUPE SEB NORDIC AS Tempovej 27 2750 Ballerup
مصر EGYPT	16622	سنة واحدة 1year	جروب سب إيجيبت القاهرة: ١٢١ شارع الحجاز، مصر الجديدة الإسكندرية: طريق ٤ مايو، سموحة
EESTI ESTONIA	668 1286	2 aastat 2 years	Groupe SEB Polska Sp. z o.o. Gdański Business Center II D ul. Inflancka 4C 00-189 Warsaw
SUOMI FINLAND	09 8946 150	2 vuotta 2 years	Groupe SEB Finland OY Pakkalankuja 6 01510 Vantaa

			
FRANCE Continentale + Guadeloupe, Martinique, Réunion, St-Martin	09 74 50 36 23	2 ans 2 years	GROUPE SEB France Service Consommateur Rowenta 112 Ch. Moulin Carron, TSA 92002 69134 ECULLY Cedex
DEUTSCHLAND GERMANY	0212 387 400	2 Jahre 2 years	GROUPE SEB DEUTSCHLAND GmbH Theodor-Stern-Kai 1 60596 Frankfurt
ELLADA GREECE	2106371251	2 χρόνια 2 years	SEB GROUPE ΕΛΛΑΔΟΣ Α.Ε. Καβαλιεράτου 7 Τ.Κ. 145 64 Κ. Κηφισιά
香港 HONG KONG	8130 8998	1 year	SEB ASIA Ltd. 9/F, South Block, Skyway House 3 Sham Mong Road, Tai Kok Tsui, Kowloon Hong-Kong
MAGYARORSZÁG HUNGARY	06 1 801 8434	2 év 2 years	GROUPE SEB CENTRAL-EUROPE Kft. 2040 Budaörs, Puskás Tivadar út 14
INDONESIA	+62 21 5793 7007	1 year	GROUPE SEB INDONESIA (Representative office) Sudirman Plaza, Plaza Marein 8th Floor JL Jendral Sudirman Kav 76-78, Jakarta 12910, Indonesia
ITALIA ITALY	1 99 207 815	2 anni 2 years	GROUPE SEB ITALIA S.p.A. Via Montefeltro, 4 20156 Milano
日本 JAPAN	0570-077772	1年 1 year	株式会社グループセブジャパン 〒144-0042 東京都大田区羽田旭町11-1 羽田クロノゲート事務棟5F
الأردن JORDAN	5665505	1 year	www.rowenta.com
ҚАЗАҚСТАН KAZAKHSTAN	727 378 39 39	2 жыл 2 years	ЖАҚ «Группа СЕБ- Восток» 125171, Мәскеу, Ленинградское шоссе, 16А, 3 үйі
한국어 KOREA	080-733-7878	1 year	(유)그룹 세브 코리아 서울특별시 종로구 종로1길 50, 더케이트윈타워 B동 14층 03142
الكويت KUWAIT	1807777 Ext :2104	1 year	www.rowenta.com
LATVJA LATVIA	6 616 3403	2 gadi 2 years	Groupe SEB Polska Sp. z o.o. Gdański Business Center II D ul. Inflancka 4C 00-189 Warsaw
لبنان LEBANON	1364392 Ext: 189-182	1 year	www.rowenta.com
LIETUVA LITHUANIA	5 214 0057	2 metai 2 years	Groupe SEB Polska Sp. z o.o. Gdański Business Center II D ul. Inflancka 4C 00-189 Warsaw
LUXEMBOURG	0032 70 23 31 59	2 ans 2 years	GROUPE SEB BELGIUM SA NV 25 avenue de l'Espérance - ZI 6220 Fleurus
МАКЕДОНИЈА MACEDONIA	(02) 20 50 319	2 години 2 years	Груп Себ България ЕООД бул. България 58 С, ет 9, офис 30 1680 София
MALAYSIA	603 7802 3000	2 years	GROUPE SEB MALAYSIA SDN. BHD Unit No. 402-403, Level 4, Uptown 2, No. 2, Jalan SS21/37, Damansara Uptown, 47400, Petaling Jaya, Selangor D.E Malaysia

			
MEXICO	(55) 52839354	1 año 1 year	Calle Boulevard Miguel de Cervantes Saavedra Número 169, en la Colonia Ampliación Granada, Ciudad de México (antes Distrito Federal), C.P. 11520
MOLDOVA	22 224035	2 роки 2 years	ТОВ «Груп СЕБ Україна» 02121, Харківське шосе, 201-203, 3 поверх, Київ, Україна
NEDERLAND The Netherlands	0318 58 24 24	2 jaar 2 years	GROUPE SEB NEDERLAND B.V. De Schutterij 27 3905 PK Veenendaal
NEW ZEALAND	0800 700 711	2 years	GROUPE SEB NEW ZEALAND PO Box 17 – 298, Greenlane, 1546 Auckland New Zealand
NORGE NORWAY	22 96 39 30	2 år 2 years	GROUPE SEB NORWAY AS Lilleakerveien 6d, plan 5 0283, Oslo
سلطنة عُمان OMAN	24703471	1 year	www.rowenta.com
POLSKA POLAND	801 300 420 koszt jak za połączenie lokalne	2 lata 2 years	Groupe SEB Polska Sp. z o.o. Gdański Business Center II D ul. Inflancka 4C 00-189 Warsaw
PORTUGAL	808 284 735	2 anos 2 years	GROUPE SEB IBÉRICA SA Urb. da Matinha Rua Projectada à Rua 3 Bloco1 - 3° B/D 1950 - 327 Lisboa
قطر QATAR	44485555	1 year	www.rowenta.com
REPUBLIC OF IRELAND	01 677 4003	2 years	GROUPE SEB IRELAND Unit B3 Aerodrome Business Park, College Road, Rathcoole, Co. Dublin
ROMANIA	0 21 316 87 84	2 ani 2 years	GROUPE SEB ROMÂNIA Str. Ermil Pangratti nr. 13 011881 București
РОССИЯ RUSSIA	495 213 32 37	2 года 2 years	ЗАО «Группа СЕБ-Восток», 125171, Москва, Ленинградское шоссе, д. 16А, стр. 3
المملكة العربية السعودية SAUDI ARABIA	920023701	2 years	www.rowenta.com
SRBIJA SERBIA	060 0 732 000	2 godine 2 years	SEB Développement Đorđa Stanojevića 11b 11070 Novi Beograd
SINGAPORE	6550 8900	2 years	GROUPE SEB (Singapore) Pte. Ltd. 3A International Business Park #12-04/05, ICON@IBP Singapore 609935
SLOVENSKO SLOVAKIA	232 199 930	2 roky 2 years	GROUPE SEB Slovensko, spol. s r.o. Cesta na Senec 2/A 821 04 Bratislava
SLOVENIJA SLOVENIA	02 234 94 90	2 leti 2 years	GROUPE SEB Slovensko, spol. s r.o. Cesta na Senec 2/A 821 04 Bratislava
ESPAÑA SPAIN	933 06 37 66	2 años 2 years	GROUPE SEB IBÉRICA S.A. C/ Almogàvers, 119-123, Complejo Ecurban, 08018 Barcelona
SVERIGE SWEDEN	08 629 25 00	2 år 2 years	Tefal Sverige, Löfströms allé 5, 172 66 Sundbyberg
SUISSE SCHWEIZ SWITZERLAND	044 837 18 40	2 ans 2 Jahre 2 years	GROUPE SEB SCHWEIZ GmbH Thurgauerstrasse 105 8152 Glattpark

			
ประเทศไทย THAILAND	02 765 6565	2 years	GROUPE SEB THAILAND 2034/66 Italthai Tower, 14th Floor, n° 14-02, New Phetchburi Road, Bangkok, Huaykwang, Bangkok, 10320
TÜRKİYE TURKEY	444 40 50	2 YIL 2 years	GROUPE SEB ISTANBUL AS Dereboyu Cd. Bilim Sk. Sun Plaza No:5 K:2 Maslak 34398 Istanbul
الإمارات العربية المتحدة UAE	8002272	1 year	www.rowenta.com
Україна UKRAINE	044 300 13 04	2 роки 2 years	ТОВ «Груп СЕБ Україна» 02121, Харківське шосе, 201-203, 3 поверх, Київ, Україна
UNITED KINGDOM	0345 602 1454	2 years	GROUPE SEB UK LTD Riverside House, Riverside Walk Windsor, Berkshire, SL4 1NA
U.S.A.	800-769-3682	1 year	GROUPE SEB USA 2121 Eden Road Millville, NJ 08332
VIETNAM	1800-555521	2 năm 2 years	Vietnam Fan Joint Stock Company 25 Nguyen Thi Nho Str, Ward 9, Tan Binh Dist, HCM city

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10/04/18

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Date of purchase / Date d'achat / Fecha de compra / Købsdato / Ostopäivä / Kjøpsdato / Inköpsdatum / Ostukuupäev / Pirkuma datums / Įsigijimo data / Data zakupu / Datum izročitve blaga / Datum kupovine / Vásárlás dátuma / Data achiziției / Дата на закупуване / Дата продажи / Чыдашныя ор. / Дата продажи / Сатылган күні / 購入日 / วันที่ซื้อ / 구입일자 / Датум на купување:

Product reference / Référence produit / Referencia del producto / Referencenummer / Tuotenumero / Artikelnummer / Produktreferens / Toote viitenumber / Produkta atsauces numurs / Gaminio numeris / Referența produktu / Oznaka proizvoda / Tip aparata / Készülék típusa / Cod produs / Модел / Модель / Унифік. / Модель / Yлгісі / 製品リファレンス番号 / รุ่นผลิตภัณฑ์ / 제품명 / Податоци за производот:

Retailer name and address / Nom et adresse du revendeur / Nombre y dirección del minorista / Forhandler navn & adresse / Jälleenmyyjän nimi ja osoite / Forhandler navn og adresse / Återförsäljarens namn och adress / Müüja kauplus ja aadress / Veikala nosaukums un adrese / Parduotuvės pavadinimas ir adresas / Nazwa i adres sprzedawcy / Naziv i adresa prodajnog mjesta / Naziv in naslov trgovine / Forgalmazó neve és címe / Numele și adresa vânzătorului / Търговки обект / Назва та адреса продавця / Чыдашныя прадпрыемства і адрасы / Название и адрес продавца / Сатушының атауы мен мекен-жайы / 販売店名、住所 / ชื่อและที่อยู่ของห้าง/ร้านที่ซื้อ / 소매점 이름과 주소 / Име и адреса на продавач:

Distributor stamp / Cachet / Sello del distribuidor / Forhandler stempel / Jälleenmyyjän leima / Forhandler stempel / Återförsäljarens stämpel / Tempel / Žīmogs / Antspaudas / Pieczęć sprzedawcy / Pečat distributera / Pečat trgovine / Forgalmazó pecsétje / Ștampila vânzătorului / Печат на търговския обект / Печатка продавця / Чыдашныя прадпрыемства / Сатушының мөрі / 販売店印 / ตราประทับของห้าง/ร้านที่ซื้อ / 소매점 직인 / Печат на дистрибутор: